

Terms and Conditions



Coaching Your Growth
Hosted by First Responder Coaching

By purchasing tickets to Coaching Your Growth, you agree to the following terms and conditions:

Scope of Agreement:

These Terms and Conditions govern your purchase of tickets to and attendance at the Coaching Your Growth Conference and your use of our website. By purchasing tickets and attending the conference you agree to these terms.

Payment Terms

Payment must be made in full at the time of registration. Accepted payment methods include Visa, Mastercard, Discover, American Express. All prices are subject to applicable taxes and fees, which will be added at checkout.

Ticket Confirmation

Based on the ticket option selected, your purchase of conference tickets entitles you to attend all associated sessions and events during the conference dates of November 12th and 13th 2024. As a ticket holder, you can access exclusive prices offered by the Kalahari Resort with Conference attendance. Exclusive pricing through Kalahari requires the purchase of Coaching Your Growth Conference tickets. Conference tickets are non-transferable and must be used by the registered attendee.

Cancellation and Refund Deadlines

- **Full Refund:** To receive a full refund, cancellations must be made no later than October 1st.
- **Partial Refund:** Cancellations made between October 1st and October 20th will be eligible for a 50% refund.
- **No Refund:** Cancellations made after October 20th will not be eligible for a refund.

Impact on Room Booking

- **Forfeiture of Room Booking:** If you cancel your conference tickets, you will forfeit your room booking at the Kalahari Resort. Refund eligibility for the room booking will follow the Kalahari Resort's refund policy.

Event Cancellation or Rescheduling

- **Event Continuity:** The event will take place rain or shine; however, if the conference is canceled or rescheduled due to circumstances beyond our control, we will offer the option to transfer your registration to the rescheduled dates or provide a 50% refund.

No Responsibility for Additional Costs: Event Host and Organizers are not responsible for any additional costs incurred by the attendee, including travel expenses and hotel bookings.

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Force Majeure Clause

In circumstances beyond our control, such as natural disasters, pandemics, or other emergencies, the conference may be canceled or rescheduled.

Registration Transfer or Refund: If the conference is canceled or rescheduled due to such circumstances, we will offer the option to transfer your registration to the rescheduled dates or provide a 50% refund.

No Responsibility for Additional Costs: Event staff, organizers or hosts are not responsible for other costs incurred, such as travel expenses or accommodation.

In such cases, we will offer an option to transfer your registration to the rescheduled dates or offer a 50% refund. We are not responsible for other costs incurred, such as travel or accommodation.

Liability Limitation

The liability limitation covers all forms of damage that may arise during your participation in the conference. This includes:

Direct Damages: These are immediate damages resulting directly from an action. For instance, if an attendee trips over a power cord and sustains an injury, the immediate medical expenses would be considered direct damages.

Indirect Damages: These are damages that are not the direct result of an action but occur as a secondary consequence. For example, if the trip and fall incident causes the attendee to miss work, the lost wages would be considered indirect damages.

Incidental Damages: These are minor damages that accompany a larger event. For example, if an attendee's personal property is damaged during the event, the cost of repairing or replacing the property would be incidental damage.

Consequential Damages: These are damages that result from a chain of events initiated by the original incident. For example, if the injury prevents the attendee from fulfilling a significant contract, leading to a financial loss, this would be consequential damage.

Punitive Damages: These are damages intended to punish the wrongdoer rather than compensate the victim. This limitation clarifies that the conference and its organizers cannot be held liable for such damages, even if a court decides that punitive damages should be awarded.

Exclusions and Clarifications: The limitation of liability applies regardless of whether the damages were foreseeable or unforeseeable. This means that even if the organizers could have anticipated the possibility of damage, they are not liable.

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The liability limitation covers all activities related to the conference, including attendance at sessions, workshops, use of facilities, and interactions with other attendees and vendors.

The limitation also applies to any technical issues or failures that may occur during virtual components of the conference, such as online sessions or virtual networking events.

Participant Responsibility: By agreeing to these terms and conditions, participants acknowledge that they are responsible for their own actions and any resulting damage. This includes taking necessary precautions to ensure their own safety and the security of their personal belongings.

Participants are encouraged to have their own insurance to cover potential damage or losses that may occur during the conference.

Organizers' Responsibility: While the organizers strive to provide a safe and enjoyable conference experience, they cannot guarantee that every aspect of the event will be free from risks. Therefore, this limitation of liability is in place to protect the organizers from legal claims that could arise from unforeseen incidents.

The organizers will take reasonable steps to address any issues that arise during the conference, but their responsibility is limited to the extent outlined in these terms and conditions.

Legal Compliance: This liability limitation complies with relevant laws and regulations. It ensures that participants are fully informed of their own responsibilities and the limitations of the organizers' liability before they agree to participate in the conference.

Intellectual Property

All materials provided at the Coaching Your Growth Conference, including but not limited to logos, trademarks, presentations, handouts, digital content, videos, and any other materials distributed or displayed, are the intellectual property of the Coaching Your Growth Conference and its affiliates. These materials are protected by copyright, trademark, and other intellectual property laws.

Usage Restrictions

Written Permission: Attendees and participants may not use, reproduce, distribute, or modify any of the conference materials without obtaining prior written permission from the Coaching Your Growth Conference organizers.

Non-Commercial Use: Any approved use of the materials must be for personal, non-commercial purposes unless otherwise explicitly authorized by the conference organizers.

No Alterations: Attendees must not alter or create derivative works from any of the materials without explicit permission.

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Requesting Permission

Contact Information: To request permission to use any of the intellectual property from the conference, please contact us at coachingyourgrowth@1strespondercoaching.org.

Application Details: When requesting permission, please include detailed information about the intended use, the specific materials you wish to use, and any other relevant information that will help us assess your request.

Enforcement

Legal Actions: Unauthorized use of any intellectual property associated with the Coaching Your Growth Conference may result in legal action.

Compliance: By attending the conference, you agree to comply with these intellectual property terms and understand the importance of protecting the creative and intellectual efforts of the organizers and contributors.

Accessibility Policy

Coaching Your Growth Conference is committed to providing an accessible experience for all attendees. To request accommodation, please contact us at coachingyourgrowth@1strespondercoaching.org at least 4 weeks before the event.

Privacy Policy

We collect personal information such as your name, contact details, and payment information for registration and communication purposes.

We share your data with trusted third parties necessary for the operation of the conference, including payment processors and venue operators.

You have the right to access, correct, or delete your personal data. To exercise these rights, contact us at coachingyourgrowth@1strespondercoaching.org.

For further details, see our Data Security Policy.

Anti-Harassment Policy

Harassment, discrimination, and inappropriate behavior, including verbal abuse, physical intimidation, and unwelcome advances, are strictly prohibited. Attendees must adhere to this expectation as well as the Code of Conduct Policy.

If you experience or witness harassment, report it immediately to conference staff at coachingyourgrowth@1strespondercoaching.org.

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Violations of this policy and/or our Code of Conduct Policy may result in expulsion from the conference without a refund and if necessary, reporting to local authorities.

For additional information, see our Code of Conduct Policy.

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Photography and Recording Policy

By attending the Coaching Your Growth Conference, you consent to being photographed and recorded. These materials may be used for promotional purposes.

Detailed Explanation:

1. **Scope of Consent:**

- o **Photographs and Videos:** By participating in the conference, you agree to allow the organizers to capture your image in photographs and videos during the event.
- o **Audio Recordings:** You also consent to any audio recordings that may capture your voice during conference sessions, discussions, or interactions.

2. **Usage of Materials:**

- o **Promotional Purposes:** The photographs, videos, and audio recordings may be used by the Coaching Your Growth Conference for promotional activities. This includes marketing materials, social media posts, website content, newsletters, and future event promotions.
- o **No Compensation:** Attendees will not receive any form of compensation for the use of these materials. The consent given is voluntary and does not entitle participants to any monetary or other benefits derived from the promotional use of their likeness.

3. **Distribution and Sharing:**

- o **Public Visibility:** The materials may be shared publicly on various platforms, including social media, the conference website, and other promotional channels. This means that your image or voice may be accessible to a wide audience.
- o **Third-Party Use:** The conference organizers may also share these materials with trusted third-party partners, such as sponsors, media outlets, and promotional agencies, for further marketing and promotional efforts.

4. **Duration of Use:**

- o **Ongoing Use:** The consent to use your image and recordings is granted indefinitely, allowing the organizers to use the materials for ongoing and future promotional purposes without a time limit.

5. **Privacy and Respect:**

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- o **Respectful Use:** The organizers will use the photographs and recordings in a manner that respects the dignity and privacy of all attendees. The materials will not be used in a way that misrepresents or harms the individuals captured.

Health and Safety Policy

Attendees and staff are expected to follow all health and safety guidelines and cooperate with staff instructions to maintain a safe environment.

Travel and Accommodation Policy

We recommend booking your accommodation through the passkey provided for Kalahari Resort. Coaching Your Growth Conference is not responsible for travel or accommodation arrangements. Attendees are responsible for their own bookings and associated costs.

Insurance Requirements

Attendees, exhibitors, and vendors are advised to carry their own insurance to cover personal property and liability. By attending the Coaching Your Growth Conference, you waive and release any claims against the organizers for any injury, loss, or damage that may occur.

Detailed Explanation:

1. Personal Insurance Coverage:

- **Recommendation for Coverage:** All attendees, exhibitors, and vendors are strongly advised to obtain their own insurance coverage to protect their personal property and to cover any liability that may arise during the conference.
- **Types of Coverage:** This includes, but is not limited to:
 - **Personal Property Insurance:** To cover loss, theft, or damage to personal belongings such as laptops, phones, exhibit materials, and other valuables.
 - **Liability Insurance:** To protect against claims of bodily injury or property damage to third parties that may occur in connection with your participation in the conference.

2. Waiver of Claims:

- **Acknowledgment of Risk:** By attending the Coaching Your Growth Conference, you acknowledge that there are inherent risks associated with participating in a large event, including the potential for accidents or incidents that could result in injury, loss, or damage.
- **Release of Liability:** You agree to waive and release any claims against the conference organizers, their affiliates, and their respective officers, directors, employees, and agents for any injury, loss, or damage that may occur during the conference. This includes, but is not limited to:
 - **Injury:** Physical injuries sustained while attending sessions, participating in activities, or navigating the conference venue.

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- **Loss:** Loss of personal property through theft, misplacement, or accidental damage.
- **Damage:** Damage to personal property or exhibit materials.

3. Scope of the Waiver:

- **Comprehensive Release:** The waiver and release of claims cover all activities related to the conference, including pre-event setup, event participation, and post-event teardown.
- **No Liability for Organizers:** The organizers are not liable for any direct, indirect, incidental, consequential, or punitive damages arising from your participation in the event, regardless of whether the organizers were aware of the potential for such damages.

4. Responsibility of Participants:

- **Individual Responsibility:** Each attendee, exhibitor, and vendor must ensure they have adequate insurance coverage for their needs. The conference organizers recommend reviewing your current insurance policies and obtaining additional coverage if necessary.
- **Proactive Measures:** Take proactive measures to safeguard your personal property and reduce the risk of accidents or incidents. This includes securing valuables, following safety guidelines, and being mindful of your surroundings.

5. Insurance Providers:

Finding Insurance: If you do not already have suitable insurance coverage, consider contacting an insurance provider to discuss your options. Many insurance companies offer policies tailored to cover event participation and travel-related risks.